

BOOKING TERMS AND CONDITIONS

GENERAL

You must accept all the following terms and conditions to make a reservation.

RESERVATION FORM

The reservation form must be returned completed to guaranty the booking

PAYMENT

The deposit must be paid within the 7 days following receipt of the reservation form.
The balance may be paid in here at your arrival.

NUMBER OF PEOPLE

The reservation form indicates the maximum number of people allowed in the accommodation. We reserve the right to refuse you access to the accommodation if you exceed this number, without compensation or refund of the amount already paid.

DAMAGES

The guest must take care of his accommodation and is responsible for any damage and/or loss caused during his stay. We will charge him for costs caused by any damage or loss.

NOISE AND BAD BEHAVIOUR

Residents are not allowed to disturb the neighbourhood in any case.
In case of bad behaviour they will immediately be evicted from the accommodation.
It's also **forbidden to smoke** in all our accommodations.

CANCELLATION

In case of cancellation we will charge you cancellation fees:

Up to 21 days before arrival:

- 50€ for a total amount lower than 200€
- 100€ for a total amount between 200€ and 400€
- 150€ for a total amount higher than 400€

Between 21 days and 5 days of arrival: 50 % of the total amount, with a minimum of 50 €/apartment or room and 100€/house)

Less than 5 days before arrival: the total amount will be charged

We advise you to take a cancellation insurance by your insurer

OWNER'S DUTY

From your arrival and until the end of your stay, the owner is not responsible in the case of fire, accident or any other damage inside or outside your accommodation.

ACTING COURT

In the case of litigation, cases must be heard in the court of Verviers.

The tenant confirms acceptance of the terms and conditions mentioned above.